

CMM System Service Contracts

Quality Contract

Annual preventative maintenance and verification
Guaranteed re-verification dates
Issue of traceable certification
Free service telephone support
Quality Standard 72 hour guaranteed call-out (24 hour if possible)

Standby Contract

Annual preventative maintenance and verification
Guaranteed re-verification dates
Issue of traceable certification
Free service telephone support
Unlimited on-site fast response support
Special finance arrangements
Quality Standard 72 hour guaranteed call-out (24 hour if possible)

Total Contract

Annual preventative maintenance and verification
Guaranteed re-verification dates
Issue of traceable certification
Free service telephone support
Unlimited on-site fast response support
Replacement spare parts
Special finance arrangements
Quality Standard 72 hour guaranteed call-out (24 hour if possible)

Total 24 Contract

Annual preventative maintenance and verification
Guaranteed re-verification dates
Issue of traceable certification
Free service telephone support
Unlimited on-site fast response support
Replacement spare parts
Special finance arrangements
Quality Standard 24 hour guaranteed call-out

Health Check **

6 month Preventive Maintenance visit.

The intention is to provide preventative maintenance and assurance of machine performance in addition to the normal 12 monthly full Service & Verification. 1-day visit dated 6 months from full service & verification.

Other system contracts

Please contact Hexagon Metrology Ltd. for service offerings on competitors CMM equipment and Non Hexagon CMM equipment

*Some contracts not available on certain machines

** Only available when taken with a full Service & Verification