

## Upgrades

### FAQ's about upgrading:

**Q: When I Upgrade will the machine be more accurate or faster ?**

**A:** In general terms No. The improvements in throughput will be on Software capability and functionality. However in some cases features in a new electronics controller can enable smoother, quicker cycle times (> 30% quicker).

**Q: If I upgrade my system what will happen to my part programs**

**A:** In some cases the Old system and Programs and the New system can be switchable. In the case of new Controllers none of the old programs can be used (unless the software allows) however PC-DMIS can import DMIS files and has executable options for MMIV, Tutor and Master.

**Q: When I have Upgraded a non Hexagon machine who will fully Service & Support the system?**

**A:** We have Carefully established and Trained our own Service Team and Partners so that we can offer a complete Service and Support including Spare Parts , Annual Calibration and Breakdown Cover in line with the O.E.M's.

**Q: How much Training is involved ?**

**A:** All our upgrades are available with a range of training courses from 3 to 8 days dependant on the upgrade taken, courses are run at our regional training centres.